# PRIVACY STATEMENT

Revision 1.0, September 2010

#### SCOPE OF THIS NOTICE

This Privacy Statement is to inform you of Telonium's privacy practices and provide information about the ways in which information collected by Telonium is used and disclosed.

## OUR COMMITMENT TO PRIVACY

At Telonium, your privacy is important to us. We have provided this Statement in order to explain the way your personal information is collected, used and disclosed.

## THE INFORMATION WE COLLECT

This Privacy Statement applies to all information collected by or which you submit to Telonium, whether on our website or by fax, e-mail, phone or otherwise, including personal information. "Personal information" is information that reasonably can be used to identify an individual.

Telonium collects personal information when:

- you make purchases;
- you request support for Telonium services;
- you request information or materials;
- you participate in surveys and evaluations;
- you participate in promotions, contests or giveaways;
- you submit questions or comments to us.

The types of personal information collected may include (but are not limited to):

- your first and last name;
- your title and your company's name;
- your home, billing, or other physical address (including street name, name of a city or town, state/province);
- your e-mail address;
- your telephone number;
- any other identifier that permits Telonium to make physical or online contact with you;
- · any information that Telonium collects online from you and maintains in association with your account, such as:
- your Telonium username,
- · your Telonium password,
- your credit card account information.

## USING YOUR PERSONAL INFORMATION

Telonium uses the personal information you provide to:

- create and maintain your accounts;
- process, fulfill, and follow-up on your orders;
- register your services;
- answer your questions;
- register you in programs (per your request);
- send you information;
- send you surveys.

We also use this personal information to provide you with information related to your account and the products or services you purchased from us, to better understand your needs and interests, to improve our service, and to personalize communications.

#### SHARING YOUR PERSONAL INFORMATION

Unless you consent, Telonium will never share the personal information you provide to us except as described below.

Telonium may disclose your personal information to third parties under any of the following circumstances:

- As may be required to fulfill orders, to conduct billing/credit card processing, to provide service, and for e-mail housing (as a
  consequence of uses already described in this Privacy Statement).
- As required by law (such as responding to a valid subpoena, warrant, audit, or agency action, or to prevent fraud). For research activities, including the production of statistical reports (such aggregated information is used to describe our services to current and prospective partners and other third parties, and is not used to contact the subjects of the report).
- In the context of a business transaction, such as a merger, acquisition, consolidation, or divestiture (pursuant to a pledge of confidentiality
  under which the recipient agrees to use the information for no purpose other than carrying out the transaction).

#### YOUR CHOICES ABOUT RECEIVING EMAIL

Telonium makes every effort to provide you with the ability to opt-in and opt-out of receiving communications from Telonium and/or its partners.

Telonium may send you e-mail about your account, about the services you have purchased, to remind you about services that are available, or in response to your questions. Telonium may also send you e-mail with information and/or special offers about products and services that may be of interest to you, unless you indicate that you do not want to receive them. In addition, with your assent, our business partners may send you such information.

You may let us know whether or not you would like to receive information, special offers, and promotional materials from Telonium or our business partners when you create a Telonium account, when you register for a service, when you provide us with your personal information, or when we send you e-mail. Please note that if you choose not to accept promotional e-mails, you may not receive special offers that may be of value to you.

Telonium will provide you with the opportunity to opt-out of any of our direct marketing communications at any time. All promotional e-mail sent from Telonium will contain a provision allowing you the option to decline receiving future promotional e-mail. You may unsubscribe to an e-mail communication by contacting Telonium at either of the addresses provided below and requesting that you be unsubscribed from that specific communication:

• Email: support@telonium.com

• Telephone: 404-566-8888

For your protection, Telonium may contact you in the event that we find an issue with a product or service you have purchased that requires your immediate attention.

## COOKIES AND OTHER BROWSER INFORMATION

Our website automatically captures IP addresses. We use IP addresses to help diagnose problems with our server, to administer our website, and to help ensure the security of your interaction with the website. Your IP address is used to help identify you.

As part of offering and providing customizable and personalized services, Telonium uses cookies to store and sometimes track information about you. A cookie is a small amount of data that is sent to your browser from a Web server and stored on your computer's hard drive. All sections of Telonium where you are prompted to log in or that are customizable require your browser to accept cookies. If you do not want your personal information to be stored by cookies, you can configure your browser so that it always rejects these cookies or asks you each time if you accept them or not. However, you must understand that the use of cookies may be necessary to provide certain products or services, and choosing to reject cookies will reduce the performance and functionality of the site. Your browser documentation includes precise instructions explaining how to define the acceptance of cookies.

#### ABOUT LINKS TO OTHER SITES

Telonium's site may contain links to other sites. Telonium does not control the information collection of sites that can be reached through links from Teloniumtech.com. If you have questions about the data collection procedures of linked sites, please contact those companies directly.

## HOW TO CONTACT US

Telonium gives you the ability to access, modify or update your information at any time. Also, if you have any questions about any of these practices or Telonium's use of your personal information, please feel free to contact us via email at support@telonium.com or calling Telonium at 404-566-8888. Telonium will work with you to resolve any concerns you may have about this Statement.

## CHANGES TO THIS PRIVACY STATEMENT

Telonium reserves the right to change this policy from time to time. If we do make changes, the revised Privacy Statement will be posted on this site. A notice will be posted on our homepage whenever this privacy statement is changed in a material way.